

# Configure Vtiger for Single Sign-On

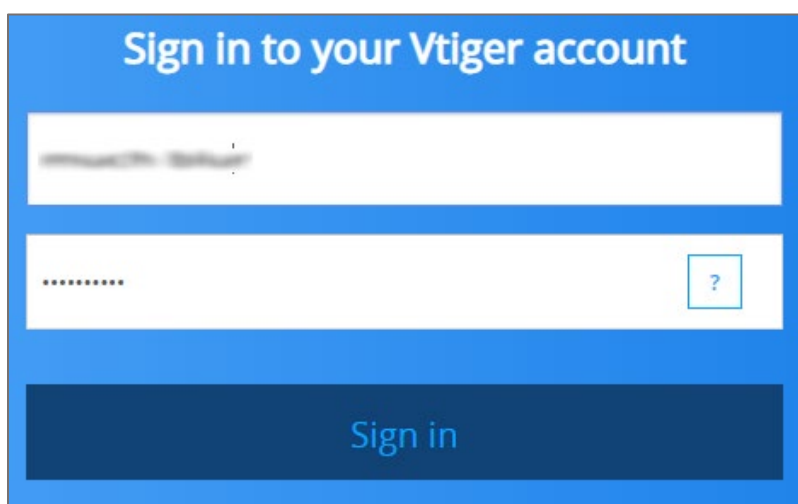
Configuring Vtiger for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Vtiger by using the enterprise credentials.

## Prerequisite

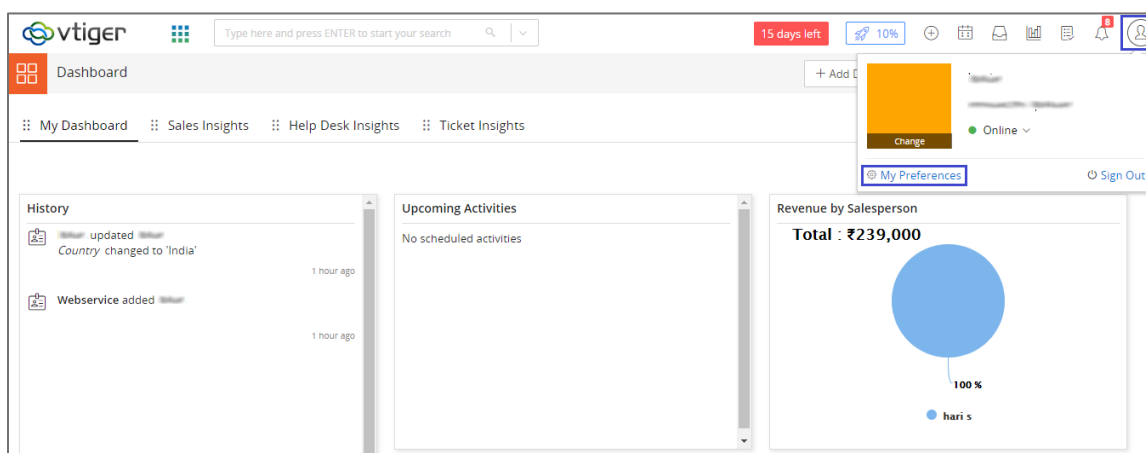
Browser Requirements: Internet Explorer 11 and above

## To configure Vtiger for SSO by using SAML:

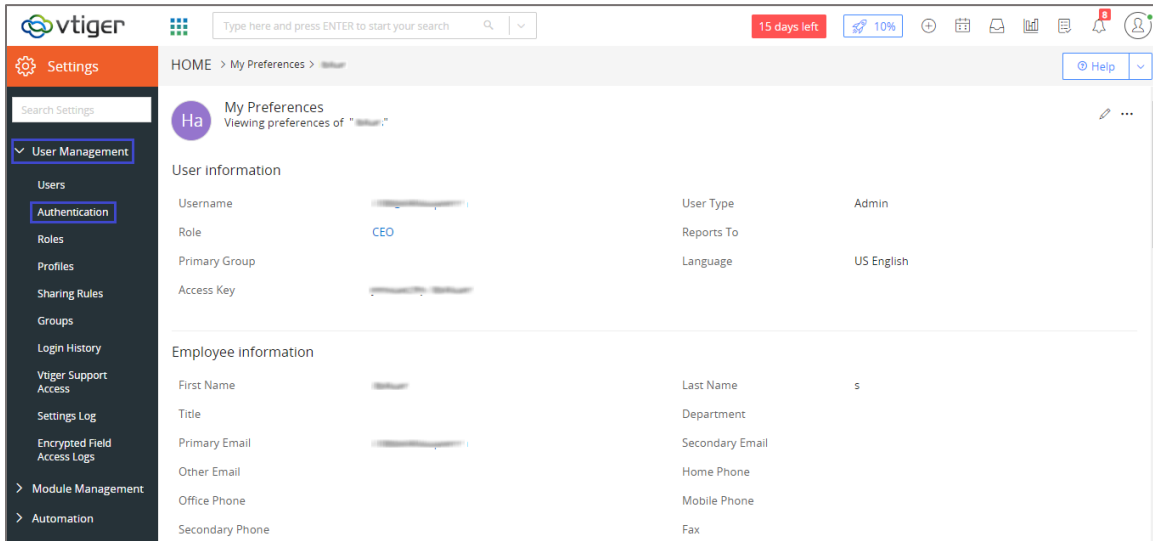
1. In a browser, type <https://<customer domain>.od2.vtiger.com/> and press **Enter**.
2. Type your Vtiger admin account credentials (**Username** and **Password**) and click **Sign in**.



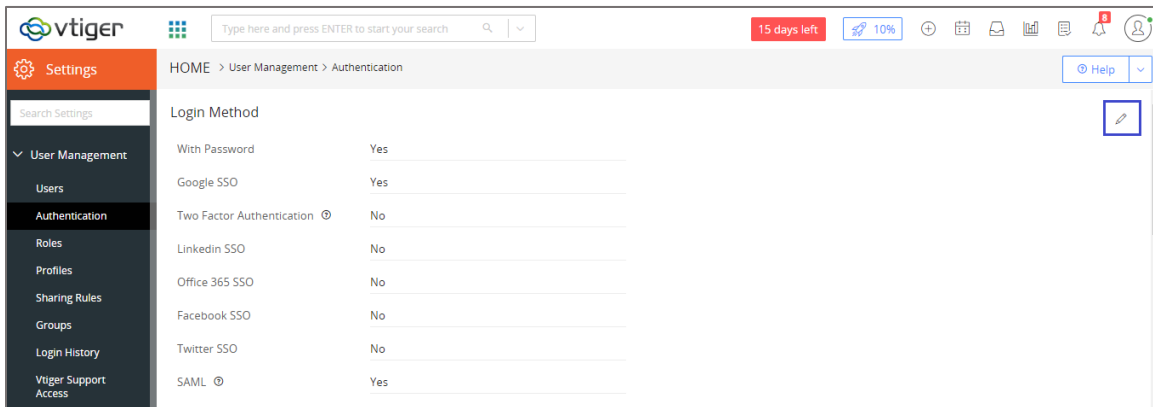
3. In the dashboard page, click the user account button in the top-right corner and select **My Preferences**.



- In the **Settings** pane, click **User Management** and select **Authentication**.



- In the **Authentication** page, click the Edit button.



- Select the **SAML** check box under **Login Method** and enter the values for the following fields:

| Required Information | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IDP Entity ID*       | IdP Issuer URL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| IDP SSO URL*         | IdP logon URL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Certificate x.509*   | <p>Copy and paste the IdP certificate. The IdP certificate must begin and end with<br/>           -----Begin Certificate----- and -----End Certificate-----</p> <p><b>Note:</b> The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app.<br/> <a href="https://gateway.cloud.com/idp/saml/&lt;citrixcloudcust id&gt;/&lt;app id&gt;/idp_metadata.xml">https://gateway.cloud.com/idp/saml/&lt;citrixcloudcust id&gt;/&lt;app id&gt;/idp_metadata.xml</a></p> |

HOME > User Management > Authentication Help

### Login Method

|                             |                                     |
|-----------------------------|-------------------------------------|
| With Password               | <input checked="" type="checkbox"/> |
| Google SSO                  | <input checked="" type="checkbox"/> |
| Two Factor Authentication ⓘ | <input type="checkbox"/>            |
| Linkedin SSO                | <input type="checkbox"/>            |
| Office 365 SSO              | <input type="checkbox"/>            |
| Facebook SSO                | <input type="checkbox"/>            |
| Twitter SSO                 | <input type="checkbox"/>            |
| SAML ⓘ                      | <input checked="" type="checkbox"/> |

**SAML Details**

ⓘ Following details tell Vtiger how to connect to your IDP. Your IDP administrator would be able to provide these values

IDP Entry ID\*

IDP SSO URL\*

IDP SLO URL

Certificate x.509\*

User location logging ⓘ Country ▾

Password Reset Policy

Cancel Save

7. Finally, click **Save**.