

# Configure SugarCRM for Single Sign-On

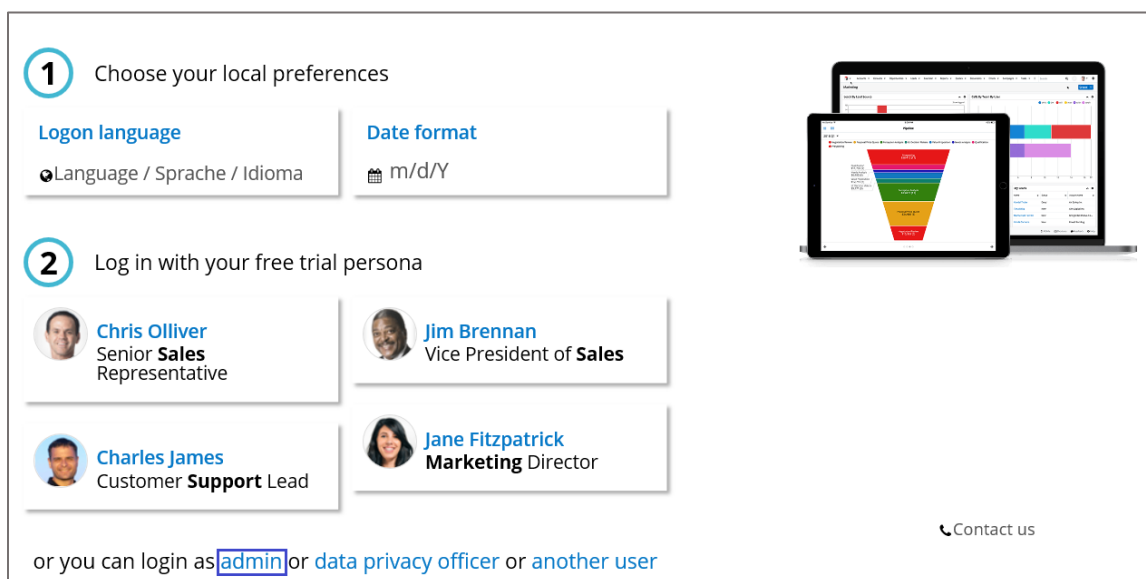
Configuring SugarCRM for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to SugarCRM by using the enterprise credentials.

## Prerequisite

Browser Requirements: Internet Explorer 11 and above

## To configure SugarCRM for SSO by using SAML:

1. In a browser, type <https://<customer id>.trial.sugarcrm.com/> and press **Enter**.
2. Scroll down and click **admin** under **Log in with your free trial persona**.



The screenshot displays the SugarCRM login interface. It is divided into two main sections:

- Section 1: Choose your local preferences**
  - Logon language:** A dropdown menu currently set to "Language / Sprache / Idioma".
  - Date format:** A dropdown menu currently set to "m/d/Y".
- Section 2: Log in with your free trial persona**
  - Four user profile cards are shown, each with a circular profile picture, name, and role:
    - Chris Olliver**, Senior Sales Representative
    - Jim Brennan**, Vice President of Sales
    - Charles James**, Customer Support Lead
    - Jane Fitzpatrick**, Marketing Director

At the bottom of the page, there is a link that says "or you can login as [admin](#) or [data privacy officer](#) or [another user](#)".

On the right side of the page, there is a "Contact us" link and an image of a laptop and tablet displaying various charts and graphs.

3. In the dashboard page, click the user account in the top-right corner and select **Admin**.

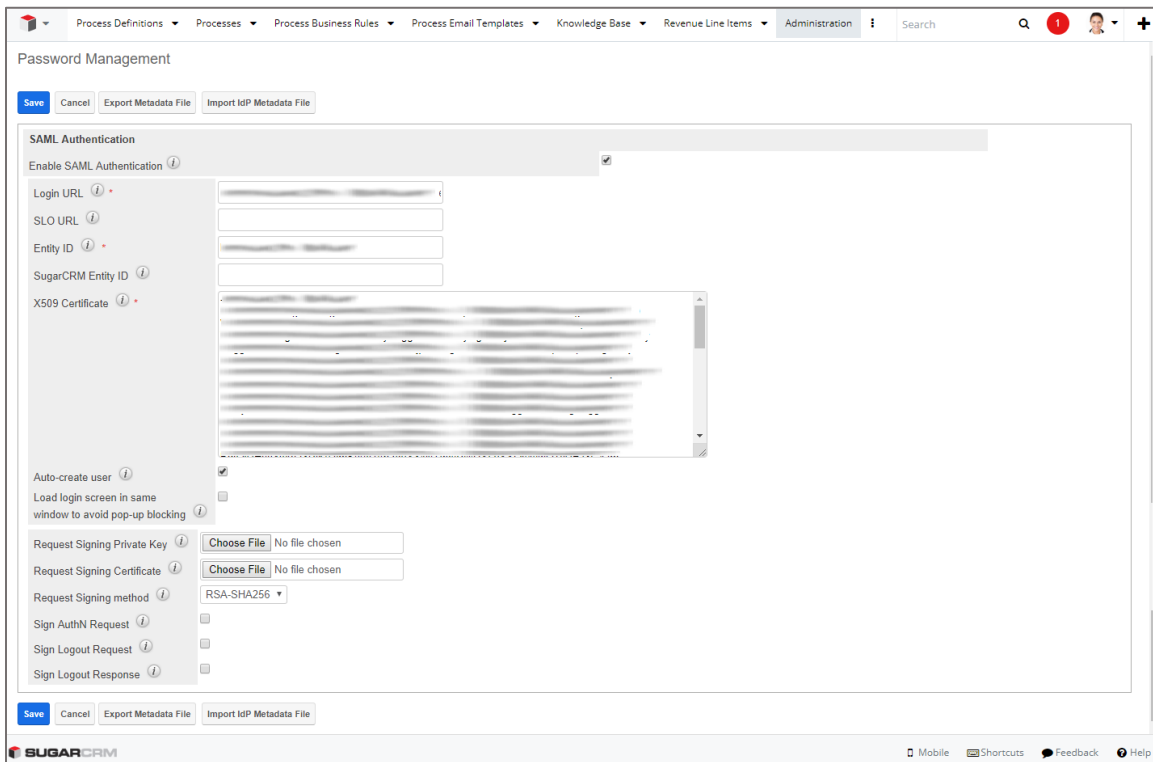
The screenshot shows the SugarCRM Admin Dashboard. The top navigation bar includes 'Process Definitions', 'Processes', 'Process Business Rules', 'Process Email Templates', and 'Knowledge Base'. The main content area is divided into 'Active Tasks' on the left and 'Leads By Lead Source' on the right. The 'Active Tasks' section shows a list of tasks with 'Overdue' status. The 'Leads By Lead Source' section features a pie chart with various categories like 'Existing Customer', 'Self Generated', 'Employee', 'Partner', 'Public Relations', 'Direct Mail', 'Conference', 'Trade Show', 'Web Site', 'Word of mouth', 'Email', 'Campaign', 'Support Portal User Registration', and 'Other'. A user profile menu is visible in the top right corner, with 'Admin' highlighted.

4. In the **Administration** page, click **Password Management** under **Users**.

The screenshot shows the SugarCRM Administration page. The top navigation bar includes 'Process Definitions', 'Processes', 'Process Business Rules', 'Process Email Templates', 'Knowledge Base', and 'Revenue Line Items'. The main content area is titled 'Administration' and contains sections for 'Users', 'Sugar Connect', and 'System'. The 'Users' section has a table with links for 'User Management', 'Team Management', 'Password Management', 'Role Management', and 'Team-based Permissions'. The 'System' section has a table with links for 'System Settings', 'Locale', 'Languages', 'Search', 'Connectors', 'Scheduler', 'Mobile', 'Import Wizard', 'Currencies', 'Repair', 'Diagnostic Tool', 'Tracker', 'PDF Manager', and 'Web Link Hooks'. The 'Password Management' link is highlighted.

- In the **Password Management** page, select the **Enable SAML Authentication** check box under **SAML Authentication**.
- Enter the values for the following fields under **SAML Authentication**:

Required Information	Description
Login URL*	IdP logon URL
Entity ID*	Issuer URL
X509 Certificate*	Copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate-----  <b>Note:</b> The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. <a href="https://gateway.cloud.com/idp/saml/&lt;citrixcloudcust id&gt;/&lt;app id&gt;/idp_metadata.xml">https://gateway.cloud.com/idp/saml/&lt;citrixcloudcust id&gt;/&lt;app id&gt;/idp_metadata.xml</a>



- Select the **Auto-create user** check box.
- Finally, click **Save**.