Configure Retrace for Single Sign-On

Configuring Retrace for single sign-on (SSO) enables administrators to manage users of Citrix Gateway service. Users can securely log on to Retrace by using the enterprise credentials.

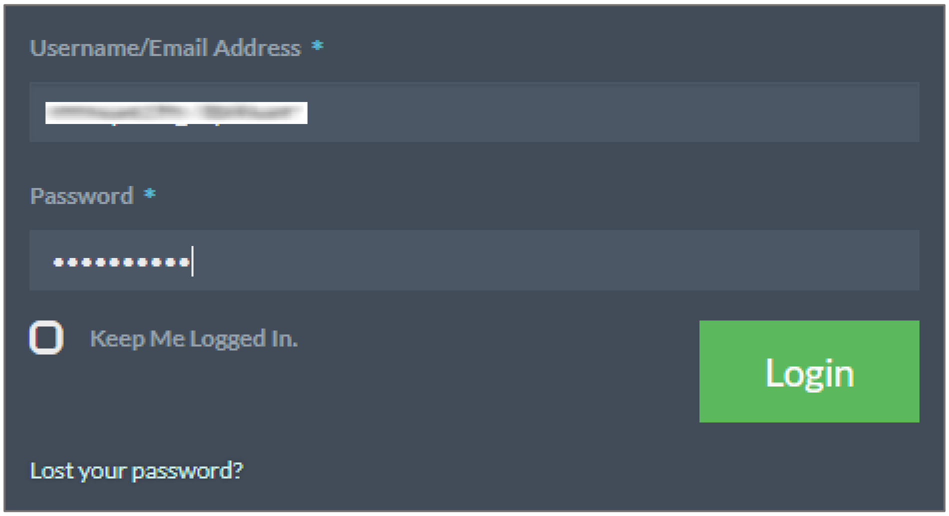
Prerequisite

Browser Requirements: Internet Explorer 11 and above

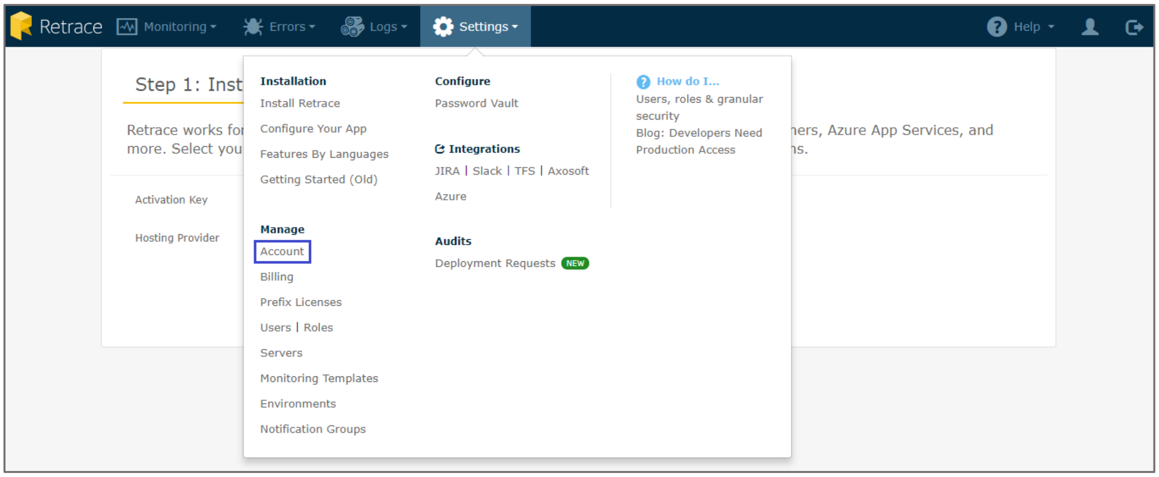
To configure Retrace for SSO by using SAML:

1. In a browser, type https://stackify.com/retrace/ and press **Enter**.

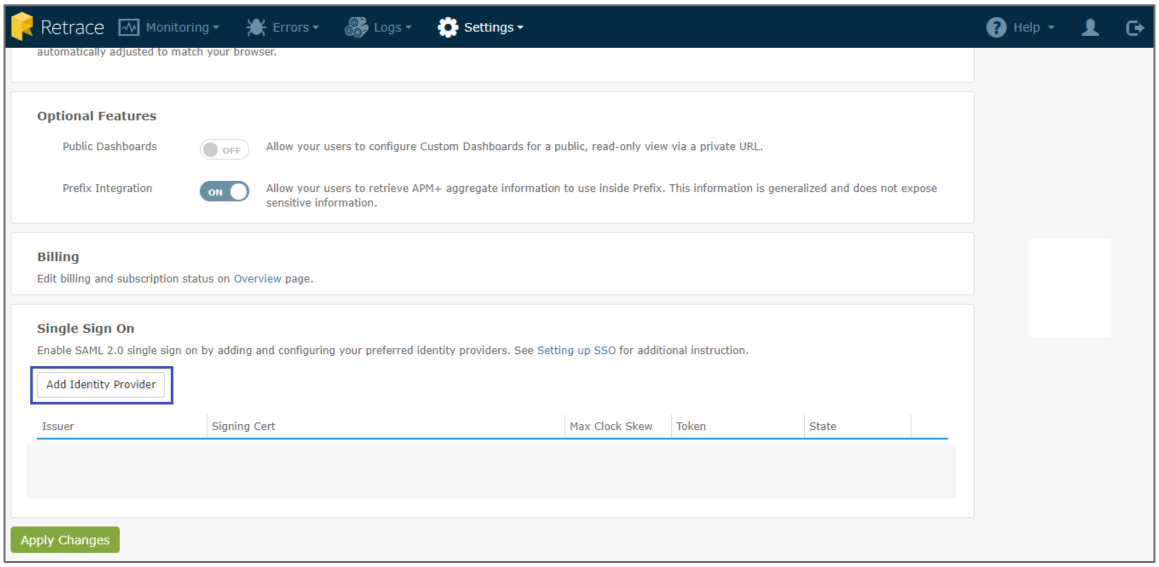
2. Type your Retrace admin account credentials (**Username/Email Address** and **Password**) and click **Login**.



3. In the dashboard page, click **Settings** and select **Account** under **Manage**.



4. In the **Manage Account** page, scroll down and click **Add Identity Provider** under **Single Sign On**.



automatically adjusted to match your browser.

Optional Features

Public Dashboards — OFF — Allow your users to configure Custom Dashboards for a public, read-only view via a private URL.

Prefix Integration — ON — Allow your users to retrieve APM+ aggregate information to use inside Prefix. This information is generalized and does not expose sensitive information.

Billing

Edit billing and subscription status on Overview page.

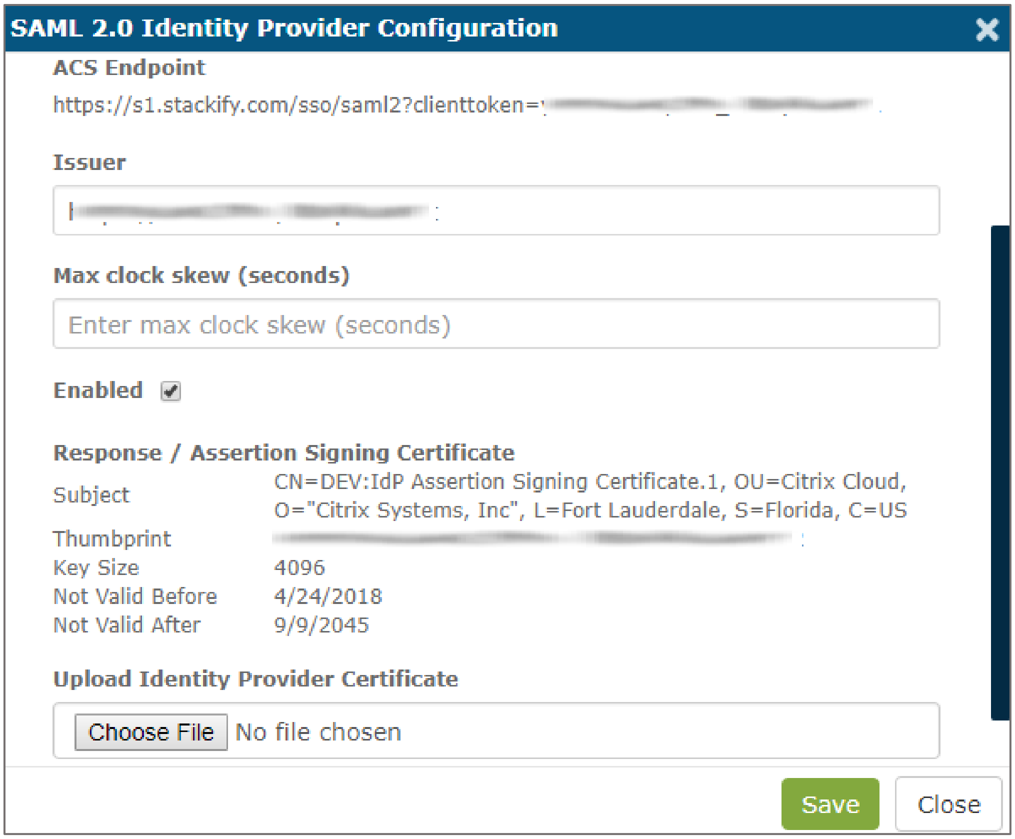
Single Sign On

Enable SAML 2.0 single sign on by adding and configuring your preferred identity providers. See Setting up SSO for additional instruction.

Issuer	Signing Cert	Max Clock Skew	Token	State

5. In the **SAML 2.0 Identity Provider Configuration** pop-up window, enter the values for the following fields:

Required Information	Description
Issuer	IdP Issuer URL
Enabled	Select the check box.
Upload Identity Provider Certificate	Upload the IdP certificate. **Note:** The IdP metadata is provided by Citrix and can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/<app_id>/idp_metadata.xml



SAML 2.0 Identity Provider Configuration

ACS Endpoint

https://s1.stackify.com/sso/saml2?clienttoken=[redacted]

Issuer

[redacted]

Max clock skew (seconds)

Enter max clock skew (seconds)

Enabled ☑

Response / Assertion Signing Certificate

Subject	CN=DEV:IdP Assertion Signing Certificate.1, OU=Citrix Cloud, O="Citrix Systems, Inc", L=Fort Lauderdale, S=Florida, C=US
Thumbprint	[redacted]
Key Size	4096
Not Valid Before	4/24/2018
Not Valid After	9/9/2045

Upload Identity Provider Certificate

Choose File No file chosen

6. Finally, click **Save**.