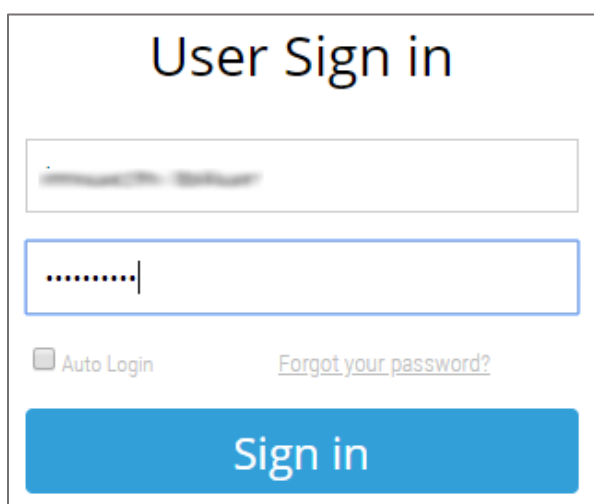# Configure Comm100 for Single Sign-On

Configuring Comm100 for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Comm100 by using the enterprise credentials.

Prerequisite

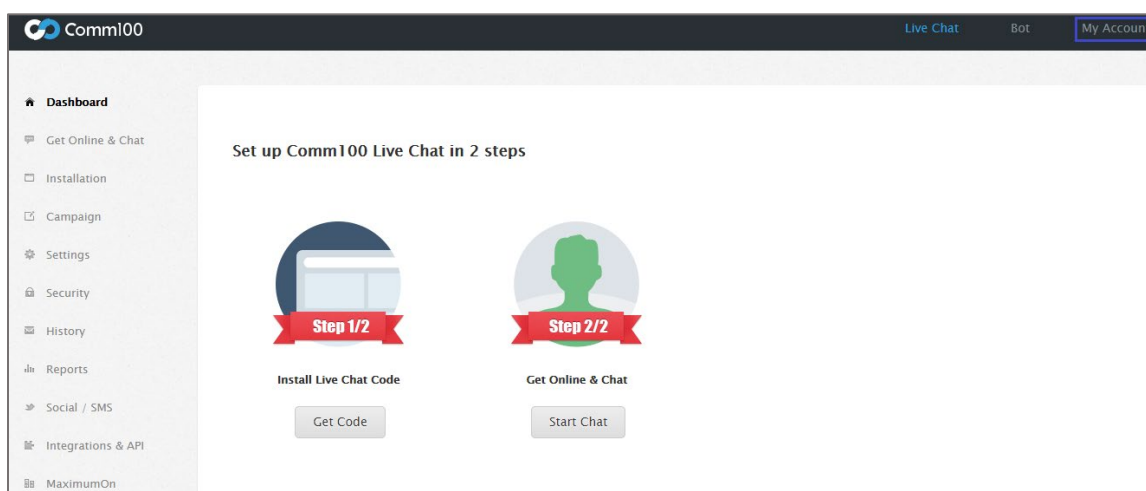Browser Requirements: Internet Explorer 11 and above

To configure Comm100 for SSO by using SAML:

1. In a browser, type https://www.comm100.com/secure/login.aspx and press **Enter**.

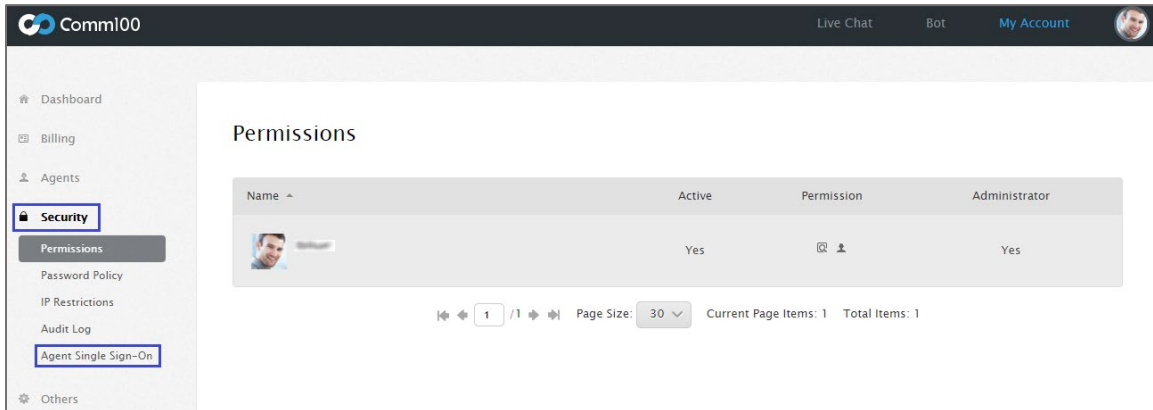2. Type your Comm100 admin account credentials (**Email** and **Password**) and click **Sign in**.

3. In the dashboard page, click **My Account** in the top-right corner.

4. Click **Security** > **Agent Single Sign-On** from the left pane.

5. In the **Agent Single Sign-On** page, turn on the **Enable** toggle button.

6. Enter the values for the following fields:

Required Information	Description
SAML SSO URL	IdP logon URL
Remote Logout URL	IdP logout URL
Certificate	Upload the IdP certificate in PEM or CER format. **Note:** The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml

Agent Single Sign-On

Comm100 Agent SSO allows your agents to have a single login across Comm100 and other applications. You only need to log in once and can move swiftly between Comm100 and other applications without the need to log into separate accounts and remember multiple usernames and passwords. Comm100 supports Agent SSO via SAML (Security Assertion Markup Language) or JWT (JSON Web Token).

Enable YES

💡 Once Agent SSO is set up, your agents can log into the Comm100 account with SSO via the following link:
https://hosted.comm100.com/AdminManage/LoginSSO.aspx?siteId=

🔘 **SAML SSO**

Agents use the SSO service via SAML to log into the Comm100 account. Learn more

SAML SSO URL: ▢ *

This is the URL that Comm100 will invoke to redirect the agents to your Identity Provider.
Note that our Assertion Consumer Service URL is https://hosted.comm100.com/AdminWebService/SSO/SSOSAMLConsumer.aspx

Remote Logout URL: ▢

This is the URL that Comm100 will redirect your agents to after they log out.

Certificate: samlcert.pem ✕

You can obtain the certificate from your SAML Identify Provider.

⚪ **JWT SSO**

Save Changes   Discard

7. Finally, click **Save Changes**.